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Developing usable and effective violence prevention interventions for the healthcare industry: a participatory approach

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Violence is a widespread and expensive problem in healthcare, healthcare workers make up only 10% of the provincial workforce, yet have 40% of the violence claims. The goal of this study was to present a review of current violence prevention policy, practice, and resources in BC healthcare workplaces, consult with industry stakeholders, and as well make recommendations for that will be both useful and usable in diverse healthcare settings. Over 200 distinct violence prevention resource items were collected from healthcare stakeholders. The main themes arising from focus group discussions at the Regional Violence Prevention Committee meetings were: immediacy of violence as a problem, consistency in response to violence, systemic healthcare factors, commitment and resourcing, communication, training and education, unintended consequences, underserved locales and areas, mandating participation and compliance with violence prevention program elements, and comments regarding scope and communication of the Provincial Violence Prevention Steering Committee and its 2008 action plan.